

Tinda Creek Quarry Complaints Register

Month / Year	Number of Complaints Registered	Details of Complaint
2024		
Dec-24		
Nov-24		
Oct-24		
Sep-24		
Aug-24		
Jul-24		
Jun-24		
May-24		
Apr-24	1	One complaint received regarding truck noise offsite in the morning from a resident of Putty Road. It was investigated and confirmed trade hours are controlled and confirmed in CAS weighbridge system, no loads dispatched outside the trade hours.
Mar-24	0	
Feb-24	0	
Jan-24	0	
2023		
Dec-23	0	
Nov-23	0	
Oct-23	0	
Sep-23	0	
Aug-23	0	
Jul-23	0	
Jun-23	0	
May-23	0	
Apr-23	0	
Mar-23	0	
Feb-23	0	
Jan-23	0	
2022		
Dec-22	0	

Nov-22	0	
Oct-22	0	
Sep-22	0	
Aug-22	0	
Jul-22	0	
Jun-22	0	
May-22	0	
Apr-22	0	
Mar-22	0	
Feb-22	0	
Jan-22	0	
2021		
Dec-21	0	
Nov-21	0	
Oct-21	0	
Sep-21	0	
Aug-21	0	
Jul-21	0	
Jun-21	1	Community member rang re Hy-Tec truck going quickly on Putty Rd 2 weeks previous. Investigated and found no Hy-Tec truck was on the road during the time period alluded to by the community member.
May-21	0	
Apr-21	1	Community member rang re truck being driven poorly on Putty Rd. At the time of the call, the community member was advised that the trucking business as named, does not do any business with the Quarry.
Mar-21	0	
Feb-21	0	
Jan-21	0	
2020		
Dec-20	1	Community member rang re having to take evasion action on Putty Rd approx 30Km from Quarry to avoid a truck. Incident followed up by Quarry staff. Advice provided that fallen trees had been seen in this area. Community member advised of the follow up
Nov-20	0	
Oct-20	0	
Sep-20	0	
Aug-20	0	

Jul-20	0	
Jun-20	0	
May-20	0	
Apr-20	0	
Mar-20	0	
Feb-20	0	
Jan-20	0	
2019		
Dec-19	0	
Nov-19	0	
Oct-19	0	
Sep-19	0	Ongoing discussions held with the individual from the July 2019 notice
Aug-19	0	Ongoing discussions held with the individual from the July 2019 notice
Jul-19	1	Previous complainant left voicemail and sent a number of text messages between 17 July 2019 and the end of July. The voicemail and text messages informally presented allegations about a broad range of topics and concerns, including water, rehabilitation, and historical grievances arising from the period when the quarry was controlled by the previous owner and operator
Jun-19	0	
May-19	0	
Apr-19	0	
Mar-19	0	
Feb-19	0	
Jan-19	0	

2018		
Dec-18	0	
Nov-18	0	
Oct-18	0	
Sep-18	0	
Aug-18	0	
Jul-18	0	
Jun-18	0	
May-18	0	
Apr-18	0	
Mar-18		0
Feb-18		0
Jan-18		0
2017		
Dec-17	0	
Nov-17	0	
Oct-17	1	Further correspondence received from the same member of public relating to issues raised in June 2017.
Sep-17	0	
Aug-17	0	
Jul-17	0	
Jun-17	1	Query raised by member of public re Development Consent conditions
May-17	0	
Apr-17	0	
Mar-17		0
Feb-17		0
Jan-17		0
2016		
Dec-16	0	
Nov-16	0	
Oct-16	0	
Sep-16	0	
Aug-16	0	
Jul-16	1	18/07 - Community complaint re slow moving truck on the Putty Road - Colo River area REF cc003236
Jun-16	0	

May-16	0	
Apr-16	0	
Mar-16	0	
Feb-16	0	
Jan-16	0	
2015		
Dec-15	0	
Nov-15	0	
Oct-15	1	A member of the public sent facsimiles dated 15 June 2015, 16 June 2015, 19 June 2015, 24 June 2015, 26 June 2015, 29 June 2015, 30 June 2015, 2 July 2015, 3 July 2015, 11 August 2015, 25 August 2015, 31 August 2015, 12 October 2015 and 13 October 2015. The facsimiles related to a variety of compliance matters, particularly regarding information, consultation, rehabilitation and water related concerns and principally related to historical grievances regarding the time when the quarry was owned and controlled by the previous owner.
Sep-15	0	
Aug-15	0	
Jul-15	0	
Jun-15	0	
May-15	0	
Apr-15	0	